

When cutting corners becomes routine,

and routine violations become the norm, then they may not be seen as violations at all to a newcomer who perceives, "That's the way it's always been done around here."

The practice becomes the rule, rather than the exception to the rule. Over time, the correct rule is lost. With so much on-the-job training (OJT) conducted in the fleet to train new personnel, routinely cutting corners is a setup for future calamity.

—Dr. Robert Figlock Ph.D